

Park Creek Senior Living Community
Visitation In Adult Care Facilities Protocol
as determined by the New York State Department of Health
updated September 26, 2020

The following is the guidance issued to all Adult Care Facilities in order to remain in compliance with Covid-19 safety measures. The Department is now permitting visitations if certain benchmarks are met in keeping with the "NY Forward Safety Plan". **It should be noted that the "Department reserves the right to restrict visitation at any point."** Violations of this directive will result in the imposition of fines and additional enforcement remedies."

A copy of this protocol/communication has been submitted to the Department of Health to ensure that it complies with all State and federal guidelines.

The following are the guidelines for visitations:

1. Park Creek must meet staff testing requirements for Covid-19. Since May 22nd, 2020, Park Creek staff have been tested weekly. The testing of staff will continue in compliance with Governor Cuomo's Executive Orders. Under the discretion of the Commissioner, testing may/may not continue. Updates will be communicated in an email communication or by postal mail as to the continuance of the testing requirements. Information can also be accessed on the facility's website: www.park-creek.com
2. Park Creek has not experienced staff shortages and has furloughed staff who tested positive for the virus.
3. All of the consenting in-house residents have undergone Covid-19 testing and have tested negative.
4. Seven days a week a report is submitted to the State via the Health Electronic Response Data System (HERDS) which indicates if : 1) there are any new cases of Covid-19 in the staff or residents and 2) if the facility has an adequate supply of Personal Protective Equipment (PPE).
5. In addition there is a weekly "Staff Testing Survey" submitted to the Department of Health to further outline testing procedures as they pertain to the facility.
6. The Department of Health Infection Control survey team inspected our building for sanitation and infection control policies and procedures. Park Creek was found to be in substantial compliance.
7. **VERY IMPORTANT: VISITATION WILL BE PAUSED IF THERE IS A POSITIVE CASE OF COVID-19 DIAGNOSED IN EITHER A STAFF MEMBER OR A RESIDENT. THE STATE HAS DETERMINED THAT THIS PAUSE WILL BE FOR 14 DAYS FROM THE DAY THE POSITIVE RESULT WAS REPORTED.**

Since Park Creek has met all of the aforementioned criteria, the following is the "Covid-19 Visitation Policy:

1. Only allow for visitors (including peer bridgers and care managers) if:
 - a) Visitors are 18 years of age or older, or accompanied by an adult 18 years of age or older.
 - b) Staff are present to allow for personnel to help with the transition of residents, monitoring of residents, and disinfecting visitation area after each visit.
 - c) Park Creek will post signage regarding facemask utilization and hand hygiene practices as well as use applicable floor markings to cue social distancing delineations.
 - d) Visitors are to be screened for signs and symptoms of COVID-19 prior to resident access. They will be refused access if they exhibit any symptoms or do not "pass" the screening questions. Screening must consist of both temperature checks and answering screening questions to assess potential exposure to COVID-19. These questions will also include ones regarding international travel or travel to other states designated under the Commissioner's travel advisory. The facility is required to maintain documentation of the screening questions asked onsite and are to be made available to the Department of Health upon request.
 - e) Any visitor who has 1) traveled internationally or 2) traveled to a state on the Commissioner's travel advisory list in the past 14 days, should not visit until the 15th day following their return as he/she/they will be in quarantine for 14 days.
 - f) Documentation of the visitor screening will be maintained onsite in an electronic format and will be available to the Department for the purpose of inspection and potential contact tracing. Documentation MUST include the following for each visitor or representative of the long-term care ombudsman program. The information will include: 1) First and last name of the visitor 2) Street address of the visitor 3) Daytime and evening telephone number 4) Date and time of visit 5) email address if available 6) A notation indicating that the individual has cleared the screening (both temperature and questions). It will not include any individual temperatures or other specific information.
 - g) Areas where visitors meet will be appropriately disinfected between visitations using an EPA-approved disinfectant.
 - h) Facemasks will be available for visitors who have not brought their own. The mask or face covering must be worn at all times on the premises.
 - i) Park Creek will provide alcohol-based sanitizer to visitors and residents. Staff will be available to demonstrate appropriate use.
 - j) The State has established that Park Creek can have 9 visitors at any one time on the premises which is equal to 10% of the Community's room count of 94 beds. Each resident may meet with only two visitors at any one time. **Visitation should be limited to outdoor areas, weather permitting.** Please note the visitation schedule as well as sanitation schedule which is posted at the screening area..
 - k) Under certain limited conditions, as determined by the Administrator or her designee, visitation can be inside in a well-ventilated common space with no more than 9 individuals who are socially distanced and wear a facemask or face covering while in the presence of others.
 - l) **Residents who become COVID-19 positive, residents with COVID-19 signs or symptoms, and residents in a 14 day quarantine or observation period are not eligible for visits.**
 - m) If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting during the duration of the COVID-19 State declared public health emergency.

Again the New York State Department of Health can halt visitation at any time due to the facility's spread of infection OR based on the Department's identification of failure to comply with one or more elements of this advisory.